



Capt. Loren V. Heckelman takes command of FISC



Capt. Loren V. Heckelman addresses the audience after assuming command of FISC Norfolk during the change of command ceremony on Aug. 16.

Under threatening gray skies that eventually gave way to sunshine, Capt. Loren V. Heckelman relieved Capt. Bill Kowba as commanding officer of FISC Norfolk. Capt. Heckelman is the 36th commanding officer of the command that has also been known as a Naval Supply Center, Naval Supply Depot, and Naval Supply Station Norfolk.

More than 300 guests and FISC employees attended the traditional change of command ceremony across from Pennsylvania House aboard Naval Station Norfolk, including two former FISC Norfolk commanding officers. Former FISC Norfolk Executive Officer Capt. Bob Howard served as master of ceremonies.

Rear Adm. Justin D. McCarthy, Commander, Naval Supply Systems Command and Chief of Supply Corps, was the featured speaker. During his remarks, he touched on the many accomplishments of FISC Norfolk employees during the past two years. "A primary vehicle for that success has been the much heralded FISC Norfolk Logistics Support Center, which has become the single point of contact for supply services to more than 100 fleet units," said Rear Adm. McCarthy. "Their refinement of the LSC concept, to include four material processing centers and a link to the Navy Integrated Call Center, has amounted to a revolution in water-front support."

During his remarks, Capt. Kowba thanked Rear Adm. McCarthy "...for the trust and confidence you have had in me to lead FISC Norfolk, the largest and oldest Supply

Center and the crown jewel of field activities in the Naval Supply Systems Command. It has indeed been a tremendous experience. This assignment has been everything I had ever hoped for and much more. I have been very fortunate."

Capt. Kowba's next assignment is with the Chief of Naval Operations' Strategic Studies Group in Newport, R.I.

For more photos from the change of command, see pages 4-5.

Military Pushes for Blood Donors

By Jim Garamone

American Forces Press Service

Service members have been donating blood in record numbers — and they need to keep it up, said Army Col. Mike Fitzpatrick, director of the Armed Services Blood Program Office.

Fitzpatrick said the main military blood need is for Operation Enduring

Freedom. "We're shipping 500 units of blood per week to Afghanistan. We have a continued need," he said. "Operation Enduring Freedom continues, our units are still deployed, so the high level of donation we're seeing needs to continue. We can't afford any decrease."

The Enduring Freedom area in

continued on page 6

From the Executive Director: Fair winds and following seas



By Sid Etherington
Executive Director, FISC Norfolk

We are at the end of Captain Kowba's tour as our commanding officer. I know all of you will join me in bidding him a very fond farewell. Has it really been two years since Captain, now Rear Admiral, Thompson left and an NSC alumnus took the helm? It seems like only yesterday. It has been a good time for us. I know you will agree when you think back over the achievements of the past two years. We've enjoyed many successes under

his leadership.

The A-76 victories are first and foremost on the list of accomplishments over the past two years. He guided us through every one. The studies had the potential to totally redefine employee line-up at the Center. Each study was a challenge to our current paradigm, but we changed our thinking with each study, and survived for the most part. We kept the greater organizational family intact and fully functioning, and, most importantly, bettered our business processes. This is exactly the consequence Captain Kowba asked of us – prove that the FISC family best improves the FISC work effort.

The establishment of the "world class" Logistics Support Center and Navy Integrated Call Center is the second major accomplishment of his tour. The great work of our LSRs and CSRs, make customers smile every day and add to our already great 83 years of superb customer service to the Fleet. Our customer service has been forever redefined and the sky is the limit.

Captain Kowba shared his thoughts with us frequently and with eloquence. His *Supply Chest* columns were always

entertaining while extremely educational and enlightening.

We are all better for the information and time he shared with us. He held Town Hall meetings every quarter. He was dedicated to ensuring we knew how proud he was of us and our accomplishments. We all enjoyed his praise, attention and recognition of our efforts.

There is so much evidence of his influence. For the breadth of our work, much of it was in the form of encouragement and support of our efforts to be successful. He did, indeed, create an environment for us to succeed; he made it easy for us to look good. This, to me, is the first call of duty for a commanding officer. Captain Kowba, you earned your keep at FISC Norfolk with our great respect and appreciation. We will miss you and wish you the very best in your next assignment.



Supply Chest

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FY 03 Commander Sea Board convenes Sept. 30

This FLASH outlines the procedures for applying to the FY 03 Commander Sea Board.

The FY 03 Sea Board will convene September 30 – October 4, 2002. This is our third Sea Board under the criteria whereby Supply Corps commanders submit an application requesting assignment to sea. I encourage all eligible officers to submit their application as outlined below. Whether it is your first, second or third application, the 0-5 sea tour remains an important milestone in the growth and development of our Supply Corps' senior leadership.

Twenty-three officers will be selected to fill 27 projected ship billets rolling between April 2003 and May 2004. Seven officers selected last year will also fill some of these 27 ships. Future boards will generally select officers based on the projected rotation dates of afloat Supply Officers between June of one year and May of the next. Those officers not immediately assigned to sea in 2003 are available to fill emergent requirements during the year. They should go to sea not later than calendar year 2004 and need not reapply for sea duty.

Those officers desiring to serve at sea who are promoted to Commander by September 1, 2002, and not yet in zone for Captain in February 2003 (the FY 04 Captain Board), may submit letter requests to the president of the board not later than September 10, 2002. The junior officer eligible to submit a request is Commander(Sel) Leigh P. Ackart, projected date of rank: September 1, 2002, lineal number: 02636980. The senior officer eligible to submit a request is Commander Michael Everingham, date of rank: January 1, 1999, lineal number: 00904830. Since the promotion zone for the FY 2004 Captain Board (convening February 2003) is not yet established, the senior officer eligible to apply is based on the latest information available. Any officers in this eligibility group who are subsequently identified as in zone for selection to captain will be individually notified.

A sample request letter is provided on the NAVSUP-OP Web page <http://www.bupers.navy.mil/pers4412/index.htm>. This request should be submitted to Pers-4412q. The 27 ships projected to roll between April 2003 and May 2004 are listed below. Officers desiring to submit assignment preferences should provide them by e-mail to

P4412r@persnet.navy.mil.

Reminder: The application deadline is September 10, 2002.

SHIPS

USNS San Jose (T-AFS 7)
PCU Ronald Reagan (CVN 76)
USS Wasp (LHD 1)
USS Emory S. Land (AS 39)
USS John F. Kennedy (CV 67)
USS Harry S. Truman (CVN 75)
USS Saipan (LHA 2)
USNS Supply (T-AOE 6)
USS Iwo Jima (LHD 7)
USS Rainier (AOE 7)
USS Bridge (AOE 10)
USS Carl Vinson (CVN 70)
USS Nassau (LHA 4)
USNS Concord (T-AFS 5)
USS Detroit (AOE 4)
USS Theodore Roosevelt (CVN 71)
USS Essex (LHD 2)
USNS Niagara Falls (T-AFS 3)
USS Enterprise (CVN 65)
USS Tarawa (LHA 1)
USS Sacramento (AOE 1)
USS John C. Stennis (CVN 74)
USS Belleau Wood (LHA 3)
USS Kearsarge (LHD 3)
USS Bataan (LHD 5)
USNS Spica (T-AFS 9)
USNS Arctic (T-AOE 8)

J. D. MCCARTHY
Rear Admiral, SC, USN



The official party salutes as the national anthem is played by the Atlantic Fleet Band. Standing on the stage are, left to right, Rear Adm. Justin D. McCarthy, commander, Naval Supply Systems Command and Chief of the Supply Corps; outgoing FISC Norfolk Commanding Officer Capt. Bill Kowba; incoming FISC Norfolk Commanding Officer Capt. Loren V. Heckelman; and Chaplain (Capt.) Victor Smith.



Rear Adm. Justin D. McCarthy, Commander, Naval Supply Systems Command and Chief of Supply Corps addresses the audience during the change of command ceremony Aug. 16.



Capt. William A. Kowba is piped ashore during a transfer of command ceremony. Capt. Loren V. Heckelman is the 36th commanding officer of FISC Norfolk.

Norfolk Change of Command

August 16, 2002



Capt. Heckelman salutes Rear Adm. McCarthy after relinquishing command of FISC Norfolk to Rear Adm. McCarthy during the change of command ceremony on Aug. 16. Rear Adm. McCarthy is the outgoing officer of FISC Norfolk.



Capt. Kowba's wife Maureen accepts flowers during the change of command ceremony. Flowers were also presented to Capt. Kowba's daughter Elizabeth.



I relieve you sir

Capt. Heckelman salutes Rear Adm. McCarthy and officially assumes command of FISC Norfolk from Capt. Kowba.

Regional Navy Mail Center hosts training for afloat PCs



Capt. Bill Kowba delivered opening remarks to the first-ever group of Navy Postal Clerks to receive formal classroom training outside of the Interservice Postal Training Activity, located at Fort Jackson, S.C. Postal clerks receive their initial training there before moving on to the fleet. Once PCs leave the joint-service school, additional training is received while on the job. With the exception of a supervisor course, there is no other formal training available. Norfolk-area senior PCs worked with Chief of Naval Education and Training (CNET) to develop this follow-on training as a refresher, as well as to communicate new procedures. The training also gives afloat PCs the opportunity to network with other PCs, as well as to meet with the enlisted leaders of the Atlantic Fleet's postal community. Local senior PCs volunteered to teach the four-week course. They hope they have the opportunity to continue the training on a regular - perhaps quarterly basis. Next month, the Supply Chest will have an in-depth look at this course.

FS&WRA on-line store offers FISC emblematic items for sale



Larry Ellis, Food Services and Welfare Recreation Association secretary, helps FISC Norfolk Executive Director Sid Etherington place the first on-line order for one of the new FISC Norfolk polo shirts. You can view the shirts by typing the URL insidefisc in your web browser. There are currently 6 shirts available for purchase, and all prices reflect a \$5.00 discount currently offered by the FS&WRB. All orders must be prepaid. The next order will go out October 1. Don't miss this opportunity to show your FISC pride at a discounted price.

Blood continued from page 1

Central Asia has 17 medical units, and the blood program must keep an inventory available in case of casualties. Blood only has a 42-day shelf life.

The summer is generally a slow time for blood donations. The civilian community is hurting, especially in large urban areas. Already this summer, Defense Department medical facilities have helped civilian facilities in New York, Los Angeles and Chicago, Fitzpatrick said.

"Our main need is to provide blood for Operation Enduring Freedom and our own sites first, and then we provide it to the civilians when it's possible."

Service members who wish to donate blood can go either to one of the 21 Army, Air Force or Navy blood donor centers or a local civilian donor center. FISC/DDNV employees who wish to donate blood may do so on Sept. 5 from 10:00-1:30 in the Hampton Room.

Service members, their family members, retirees and their families cannot donate blood if they:

- Traveled or resided in the United Kingdom from 1980 through 1996 for a cumulative period of three months or more.
- Traveled or resided in Europe from 1980 through 1996 for a cumulative period of six months or more.
- Traveled or resided in Europe from 1980 to the present for a cumulative period of five years or more.
- Received a blood transfusion in the United Kingdom since 1980.
- Received a bovine insulin product produced in the United Kingdom since 1980.

Bravo Zulu

Farewell Capt. Kowba



Prior to relinquishing command of FISC Norfolk, Capt. Bill Kowba received plaques and thanks from the FISC Norfolk chief petty officers (above), and from Larry Doggette, president, AFGE 53 (below).



Sheila Butts (top) and PC3 Cynthis Buchanan received DDNV coins and a hearty thanks from DDNV Commander Capt. Jim Hagarty for their roles in apprehending a thief in Building W-143. While standing watch in Building W-143, Buchanan noticed a man behaving strangely. She notified Sheila Butts of FISC Security. They continued to observe the man, and notified base police. The thief, a DDNV employee, was found to have thousands of dollars of stolen material from DDNV in a duffel bag. After his arrest, he was convicted in court of the theft and received a suspended sentence of eight years in custody. He is also not allowed to enter any federal facility for the rest of his life.



Anita Baines,
Code 306, FISC
Norfolk general
schedule Em-
ployee of the
Quarter



Bravo Zulu



FISC Norfolk Executive Officer Capt. Paul Flondarina congratulates Lt.j.g. Barry Stallings after presenting him with a flag letter of commendation from Commander, U.S. Naval Forces Central Command for his exemplary performance while assigned there.



FISC Norfolk Executive Officer Capt. Paul Flondarina congratulates PC1(SW) Michael Lambert after presenting him with a flag letter of commendation from Commander, Submarine Group Eight for his achievements while serving as leading petty officer of the Postal Division aboard USS Emory S. Land (AS-39).



The FISC Norfolk Work Team of the Quarter hails from the Navy Integrated Call Center (NICC). Representing the 18 full-time NICC employees are (left to right) Nettie Simmons, Shirann Harris, Arlene Blount, Brenda Bledsoe, Luther Banks, Belindarae Benn, Debbie Hayes, Teri White, and NICC Supervisor Sharon Brown.



Edward Fuller Code 303, is the FISC Norfolk Supervisor of the Quarter.



FISC Norfolk Executive Officer Capt. Paul Flondarina congratulates PC3 Stephanie Hill after presenting her with a flag letter of commendation from Commander, U.S. Naval Forces Japan for her outstanding performance while assigned as a postal clerk at U.S. Navy Support Facility Diego Garcia.



Pattie Moody, Code 303, is the FISC Norfolk wage grade Employee of the Quarter.